

TRANSFER STUDENT CENTER

2017-2018 ANNUAL REPORT

A PARTNERSHIP BETWEEN THE DIVISION OF UNDERGRADUATE EDUCATION & UCSB LIBRARY



UC SANTA BARBARA



L to R: Lauren Rodriguez, Lezli Ballesteros, Habib Habibi, Ilene Ochoa, Amber Winter, Kayla Thompson, & Eduardo Santana (photo credit: Kate von der Lieth)

PEER EDUCATORS

TSC Peer Educators are integral to Center operations and serve as peer mentors to all transfer students who use the Center. They staff the front desk, assist in marketing efforts, and organize relevant events and programs for UCSB transfer students.

ABOUT THE CENTER

Now in its second year of operation, the mission of the Center is to support the academic success and well-being of UCSB's transfer students by providing peer support networks, connections to the campus community, access to resources, transfer relevant programs, and College of Letters & Science Academic Advising.

The Center is open to all transfer students as a study and community space. TSC staff are readily available to answer questions and provide guidance.

The Transfer Student Center is located on the first floor of the UCSB Library (1584). Hours of operation are Monday through Friday, 9am-5pm.

Notable accomplishment

The Transfer Student Center was nominated for a William J. Villa Service to Students Award from the UCSB Division of Student Affairs.

2017-2018 Staff

Director:
Malaphone Phommasa

Student Activities Coordinator:
Kari Weber

College of Letters & Science Academic Advisors:
Jami Chavez & Sarah Ocampo

Undergraduate Programs Assistant:
Francesca Palermino

Graduate Student Mentor:
Adriana Sánchez

Peer Educators:
Lezli Ballesteros, Habib Habibi, Ilene Ochoa, Lauren Rodriguez, Eduardo Santana, Kayla Thompson, & Amber Winter



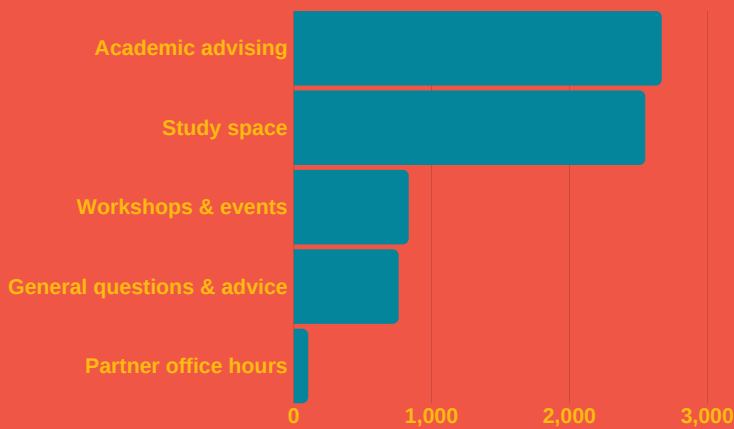
UCSB Transfer Student Center

BY THE NUMBERS

39% of all UCSB transfer students visited the TSC.

That's **2,125** students who came to the Center **6,903** times!

Students came for:



L&S Academic Advisor, Jami Chavez, working with a transfer student (photo credit: Kate von der Lieth)



L&S Academic Advising offers *Pizza & Knowledge for Transfers* (photo credit: Malaphone Phommasa)

Programs, events, & workshops:

Transfer Student Center programming eases students' transitions and promotes involvement in the campus community. TSC programs are developed by professional staff, Graduate Student Mentors, and Peer Educators.

The TSC offered
315
events in 2017-2018

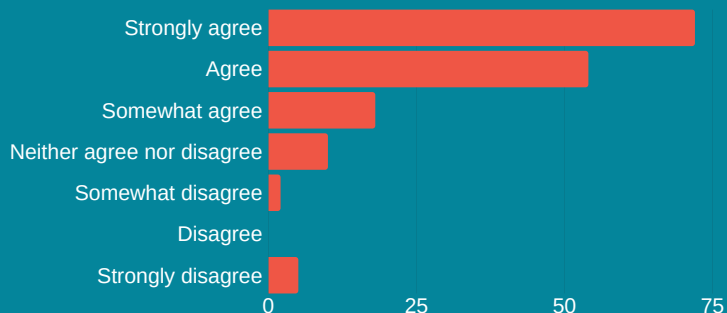
2017-2018 SENIOR SURVEY

In spring 2018, the TSC distributed a graduating senior survey to the first transfer student cohort that enrolled at UCSB after the Center's official opening.

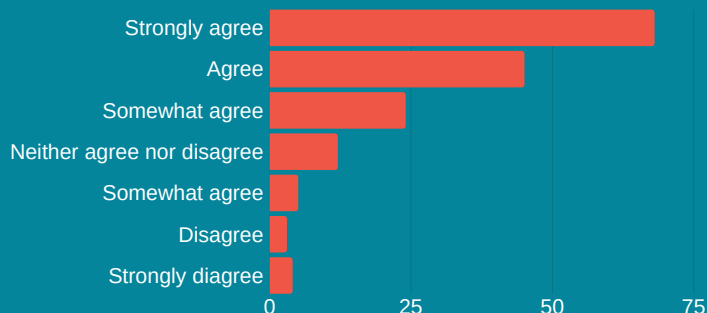
n = 223

Respondents found the Center to be:

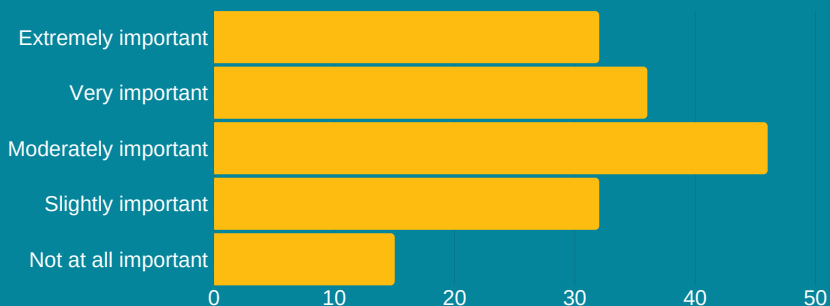
Welcoming



Helpful



Overall, transfer students found the TSC important to their success at UCSB:



Selected quotes about the TSC:

"The Transfer Student Center is a must-know for transfers because it really is helpful. It offers advising and a place where you can feel welcomed. My first year was hard because I was really homesick and I felt like I was messing everything up, but the Transfer Student Center was so supportive and they have helped me along the way."

"My first year was very difficult, I experienced transfer shock and culture shock. My GPA dropped and I had a hard time adjusting, until I found the TSC. I joined the mentoring program and found friends, resources, and people who cared. Overall, my experience has been positive and has helped me grow immensely as a person."

FEATURED PROGRAMS

TSC MENTORING PROGRAM

The TSC Mentoring Program aims to facilitate successful transitions for incoming transfer students and serves as professional development for senior transfer students. The program connects transfer students to resources, engages them in academic and social networks, and aids in their overall holistic growth at UCSB. Transfer student mentors help their mentees navigate the university and are encouraged to draw on their own transfer experience in their mentoring approach.

Research Component

The TSC works in partnership with Dr. Vanessa Woods from the Department of Psychological and Brain Sciences to research the effects of the Mentoring Program on transfer students' sense of belonging, academic self-efficacy, and resource knowledge and utilization. This collaboration involves transfer students in research and the work has been presented with undergraduate researchers at the National Institute for the Study of Transfer Students. The data is promising - showing trends of increases in academic self-efficacy and GPA from fall to spring in Mentoring Program participants compared to transfer students not in the program.



TSC Mentoring Program Match Day (photo credit: Karissa Gomez)

The TSC partners with Dr. Nicole Warwick of the UCSB Writing Program to offer a five-part workshop series on academic writing designed to help transfer students become more confident writers.

Workshops include:

- The academic writing process: Why do we fear it? And how do I begin?
- Strategies for successful reading: Learning to identify and apply main ideas and concepts in writing
- Constructing an academic paper: What do I need to know?
- Revision: How do I take my writing to a deeper level?
- Am I ready to submit this paper? The editing process

ACADEMIC WRITING SUPPORT

*Write with Confidence
Program*

DINING WITH FACULTY

Dining with Faculty: A Faculty Mentoring Program is a collaboration between the Transfer Student Center and the Educational Opportunity Program that developed in winter 2017.

The aim of the program is to provide first-generation transfer students an opportunity to learn more about their academic discipline in an informal environment and to build their mentoring network at UCSB.

The program pairs one faculty mentor with five to seven EOP transfer students for a quarter-long group mentoring relationship. Three dinner dates are chosen by the faculty mentor, and the group meets in the Transfer Student Center for an evening of food and conversation.

This program has been a positive experience for both students and faculty.

Transfer student experiences:

"I really did not know what to expect going in to this program, but I can definitely say I feel that I gained a lot out of this experience."

"It always felt fulfilling after our dinners with [the professor], to hear someone with such confidence about [their] path in the past and present."

Faculty experience:

"The small-group, informal setting and extended series of meetings is conducive to meaningful engagement and learning for all who are involved (including myself)."

Thank you to our 2017-2018 faculty mentors!

- Dr. Cynthia Benelli, Department of Economics
- Dr. Ignacio Esponda, Department of Economics
- Dr. John Hartman, Department of Economics
- Dr. Dick Startz, Department of Economics
- Dr. Karen Szumlinski, Department of Psychological & Brain Sciences
- Dr. Kevin Whitehead, Department of Sociology
- Dr. Lizzy Wilbanks, Department of Ecology, Evolution, & Marine Biology



Dr. Hartman and mentees (photo credit: John Hartman)



Dr. Wilbanks' mentee turned research assistant (photo credit: Lizzy Wilbanks)

ECONOMICS TUTORING

Sponsored by the Department of Economics, the Transfer Student Center offers weekly tutoring sessions for Economics 10A: Intermediate Microeconomic Theory. Sessions are led by advanced Economics or Economics/Accounting undergraduates who are selected by the department. On average, tutors provide four sessions per week.



Coffee & Community attendees (photo credit: Malaphone Phommasa)

COFFEE & COMMUNITY

Coffee & Community was created in partnership with the Educational Opportunity Program. It is a weekly gathering space for transfer students who identify as first-generation college students to connect over coffee, tea, and snacks. Conversations are facilitated by EOP Counselor Angelica Caudillo and TSC staff members.

PARTNERSHIPS

Thank you to our campus partners who have generously donated time to work with the TSC. These collaborations are critical for Center operations, and they facilitate transfer students' introduction to campus resources.

Drop-in hours at the TSC:

CalFresh
Career Services
College of Letters & Science Pre-Health Advising
Counseling & Psychological Services Mental Health Peers
Education Abroad Program
Educational Opportunity Program
Office of Student Life
Transfer Student Alliance

Programming partners:

Career Services
L&S Academic Advising
Campus Learning Assistance Services
CAPS Mental Health Peers
Education Abroad Program
Educational Opportunity Program
Health & Wellness

McNair Scholars Program
MultiCultural Center
Non-Traditional Resource Center
Office of Financial Aid & Scholarships
ONDAS Student Center
Summer Sessions
Transfer Student Alliance

Faculty & academic departments:

Dr. Cynthia Benelli
Dr. Maribel Bueno
Dr. Ignacio Esponda
Dr. Myriam Gonzales-Smith
Dr. John Hartman
Dr. Dick Startz
Dr. Karen Szumlinski
Dr. Nicole Warwick

Dr. Kevin Whitehead
Dr. Lizzy Wilbanks
Dr. Vanessa Woods
Department of Communication
Department of Economics
Department of History
Department of Political Science

UCDC & UCCS Internship Programs
UCSB Library
Undergraduate Research & Creative Activities
Undocumented Student Services
Veterans Resource Center

LOOKING AHEAD

The TSC is committed to adapting to meet the needs of UCSB's diverse transfer student population. We have a lot to look forward to in our third year as we embark on new projects.

Transfer Resources GauchoSpace

The TSC is collaborating with the Center for Innovative Teaching, Research, & Learning (CITRAL) to design and compile a Transfer Student Resources GauchoSpace page in order to provide students with easy access to information and resources. Look for its release in spring 2018.

More Academic Collaborations

We seek to grow our partnerships with faculty and academic departments who are interested in developing new ideas and efforts to support transfer students. Current efforts include department trainings, faculty-transfer student meet and greets, tutoring, and mentoring dinners. We welcome additional ideas!

ADVISORY COMMITTEE

Julian Armada

Transfer Student Alliance

Angelica Caudillo

Educational Opportunity Program

Jami Chavez

College of Letters & Science Academic Advising

Melissa Chavez

Admissions

Rolf Christofferson

Molecular, Cellular, & Developmental Biology

Jane Faulkner

UCSB Library

John Hartman

Economics

Turi Honegger

Counseling & Psychological Services

Sarah Ocampo

College of Letters & Science Academic Advising

Jo Ann Villanueva-Salvador

Career Services

Vanessa Woods

Psychological & Brain Sciences

Charles Wolfe

Film & Media Studies

Give to the **TSC** 
UCSB Transfer Student Center

Help us support UCSB's transfer students by sponsoring an event, a program, or providing a general donation. Please visit giving.ucsb.edu and search for The Transfer Student Center.

Thank you!

Contact

Center email:

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805-893-7799

Director email:

mphommasa@ltsc.ucsb.edu

Director phone:

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www.transfercenter.ucsb.edu



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